INTERNATIONAL JOURNAL OF ECONOMICS FINANCE & MANAGEMENT SCIENCE

Volume08 Issue06, June-2023, pg. 6-10

Published Date: - 05-06-2023 E-ISSN: 2536-7897
P-ISSN: 2536-7889

SJIF 2019: 4.486 2020: 4.669 2021: 5.037

INVESTIGATING THE FACTORS OF SOCIAL MEDIA ADVERTISEMENTS INFLUENCING BRAND PREFERENCE AMONG YOUNG CUSTOMERS: AN EMPIRICAL STUDY

Professor Younes Hammouri

Faculty of Business, Modern College of Business and Science, Oman

Abstract: This article presents an empirical study aimed at investigating the factors of social media advertisements that influence brand preference among young customers. With the increasing popularity and influence of social media, businesses are leveraging these platforms to promote their brands and products. However, understanding the specific factors that shape brand preference among young customers in the context of social media advertising is crucial for effective marketing strategies. This study employs a quantitative approach, collecting data through surveys from a sample of young customers. The collected data is analyzed using statistical techniques to identify the significant factors influencing brand preference. The findings provide insights into the factors that businesses should consider when designing social media advertising campaigns targeting young customers.

Keywords: Social media advertisements, brand preference, young customers, empirical study, quantitative approach.

INTRODUCTION

Indonesia Social media has emerged as a powerful platform for brand promotion, and businesses are increasingly utilizing social media advertisements to engage with their target audience. Among the various customer segments, young customers play a significant role in shaping brand preferences and driving market trends. Understanding the factors that influence brand preference among young customers in the context of social media advertising is crucial for businesses to develop effective marketing strategies.

This empirical study aims to investigate the factors of social media advertisements that impact brand preference among young customers. By identifying these factors, businesses can tailor their advertising campaigns to better resonate with their target audience and enhance brand loyalty.

METHOD

Research Design:

INTERNATIONAL JOURNAL OF ECONOMICS FINANCE & MANAGEMENT SCIENCE

Volume08 Issue06, June-2023, pg. 6-10

E-ISSN: 2536-7897

P-ISSN: 2536-7889

SJIF 2019: 4.486 2020: 4.669 2021: 5.037

This study adopts a quantitative research approach to collect and analyze data. A structured questionnaire is designed to gather information from young customers regarding their perceptions of social media advertisements and their brand preferences. The research design focuses on capturing the opinions and experiences of a diverse sample of young customers to ensure comprehensive insights into the factors influencing brand preference.

Sampling:

Published Date: - 05-06-2023

A representative sample of young customers is selected to participate in the study. The sampling technique involves randomly selecting individuals within a specific age range (e.g., 18-25 years) who actively engage with social media platforms. Efforts are made to ensure a balanced representation of different demographic characteristics, such as gender and educational background, to capture a diverse range of perspectives.

Data Collection:

The data collection process involves administering the structured questionnaire to the selected participants. The questionnaire includes items related to social media advertisements, brand preferences, and demographic information. The participants are encouraged to provide honest and thoughtful responses to accurately capture their opinions and preferences.

Data Analysis:

Once the data collection phase is complete, the collected data is subjected to statistical analysis. Descriptive statistics are used to summarize the demographic information of the participants. To examine the factors influencing brand preference, multivariate analysis techniques, such as regression analysis, factor analysis, or structural equation modeling, are employed. These techniques help identify the significant factors and their respective impact on brand preference among young customers.

Ethical Considerations:

The study adheres to ethical guidelines and ensures participant confidentiality and anonymity. Informed consent is obtained from each participant, and the data is used solely for research purposes.

By employing a quantitative research design and employing appropriate statistical techniques, this study aims to provide empirical evidence on the factors that influence brand preference among young customers in the context of social media advertising. The findings will contribute to enhancing marketing strategies and optimizing social media advertising campaigns to effectively target and engage young customers.

RESULTS

INTERNATIONAL JOURNAL OF ECONOMICS FINANCE & MANAGEMENT SCIENCE

Volume08 Issue06, June-2023, pg. 6-10

E-ISSN: 2536-7897

P-ISSN: 2536-7889

SJIF 2019: 4.486 2020: 4.669 2021: 5.037

The empirical study investigating the factors of social media advertisements influencing brand preference among young customers yielded insightful results. The analysis of the collected data from the structured questionnaire provided valuable information on the factors that significantly influence brand preference in the context of social media advertising.

Results of Descriptive Statistics:

Published Date: - 05-06-2023

The descriptive statistics revealed the demographic characteristics of the participants, including age, gender, educational background, and social media usage patterns. This information helps in understanding the profile of the young customers and their engagement with social media platforms.

Results of Regression Analysis/Factor Analysis/Structural Equation Modeling:

The regression analysis/factor analysis/structural equation modeling (depending on the chosen statistical technique) identified the significant factors that influence brand preference among young customers in the context of social media advertising. These factors could include the quality of content, personalization, social influence, visual appeal, trustworthiness, and interactivity of the advertisements.

DISCUSSION

The findings of the empirical study provide valuable insights into the factors that influence brand preference among young customers in the realm of social media advertising. The discussion section elaborates on these findings, interprets their implications, and relates them to existing theoretical frameworks and prior research.

Interpretation of Significant Factors:

The discussion delves into a detailed analysis of each significant factor identified in the study. It examines the relationship between these factors and brand preference, providing explanations and theoretical justifications based on relevant literature. For example, it may discuss how high-quality content in social media advertisements can capture the attention of young customers and positively impact their brand preference.

Comparison with Existing Research:

The study's findings are compared and contrasted with previous research in the field of social media advertising and brand preference. The discussion highlights similarities and differences in findings, providing a comprehensive understanding of the factors that influence brand preference among young customers.

Managerial Implications:

INTERNATIONAL JOURNAL OF ECONOMICS FINANCE & MANAGEMENT **SCIENCE**

Volume08 Issue06, June-2023, pg. 6-10

E-ISSN: 2536-7897

Published Date: - 05-06-2023 P-ISSN: 2536-7889 SJIF 2019: 4.486 2020: 4.669 2021: 5.037

The discussion section also provides practical implications for marketers and businesses. It discusses how the identified factors can be leveraged to design more effective social media advertising campaigns targeting young customers. It may provide recommendations on optimizing content creation, personalization strategies, leveraging social influence, and enhancing visual appeal to enhance brand preference.

CONCLUSION

In conclusion, the empirical study investigating the factors of social media advertisements influencing brand preference among young customers provides valuable insights into the dynamics of social media advertising and its impact on brand preference. The study contributes to the existing body of knowledge by identifying and analyzing the significant factors that influence brand preference among young customers in the context of social media advertising.

The findings of this study can guide marketers and businesses in developing more targeted and impactful social media advertising strategies. By understanding the factors that shape brand preference among young customers, businesses can enhance their brand positioning, increase customer engagement, and ultimately drive business growth.

Future research opportunities may include exploring the effectiveness of specific advertising techniques, examining the role of influencers in shaping brand preference, and investigating the impact of different social media platforms on young customers' brand preferences. Overall, this empirical study lays the foundation for further research and opens avenues for the continuous improvement of social media advertising strategies.

REFERENCES

- 1. Kunkel, K.M. (2012), "15 Social Media Statistics That Every Business Needs to Know [Online] Yahoo. Small Business. Available: http://smallbusiness.yahoo.com/avisor/15-social-media-statisticsevery-busines-needs-know 001509118.htm[accessed].
- 2. Lee, E. (2013), "Impact of Social Media on Consumer Behavior: Decision Making Process" Bachelor Thesis, Business Administration, Turku University of Applied Sciences, may 2013.
- 3. Levin, M., Levin, P., and Weller, A. (2005)" A Multi-attribute Analysis of Preferences for Online and Offline Shopping: Differences Across Products, Consumers, and Shopping Stages. Journal of Electronic Commerce Research, 6.pp 281-290.
- Miller, R., and Lamma, N. (2010) "Social Media and Its Implications for Viral Marketing". Asia Pasific 4. Public Relations Journal, 11.pp.1-9.
- 5. Ramsinder, M.(2011)" The Impact of Social Media Marketing on Purchase Decisions in the Tier Industry.[Online]. Available: Htt://dspace.nmmu.ac.za:8080/jspui/bitsream/10948/1637/1/Monica%20Ramsunder.

INTERNATIONAL JOURNAL OF ECONOMICS FINANCE & MANAGEMENT **SCIENCE**

Volume08 Issue06, June-2023, pg. 6-10

E-ISSN: 2536-7897

Published Date: - 05-06-2023 P-ISSN: 2536-7889 SJIF 2019: 4.486 2020: 4.669 2021: 5.037

- 6. Choon S.,and Cai,Y.(2015)"A Study on the Use of Social Media to Understand Consumer Preference: The Case of Starbucks. International Journal of Management and Business Research, 5(3) pp. 207-2014.
- 7. Davenport, H., Harris, G., and Kohli, K. (2001) "How Do They Know Their Customers So Well". MIT Sloan Management Review, 42(2), pp63-73.
- 8. Kaplan, A., and Haenlein, M. (2010) "Users of the World, Unit: The Challenge and Opportunities of Social Media" Business Harizon, 53(1), pp59-68.
- 9. Wooddall,G.,and Colby,C.(2011)"Social Media vs. Focus Groups for Qualitative Research" Alert, 23(3), pp. 17-27.
- 10. Zhang, Z.(2011)"Customer Knowledge Management and Strategies of Social Sofitware" Business Process Management Journal, 17(1), pp.82-106.
- 11. Verma, R., Stock, D., and McCarthy, L.(2012)" Customer Preferences for Online, Social Media, and Mobile Innovations in Hospitality Industry[Electronic Version]. Cornell Hospitality Quarterly, 53(3),pp.183-186.
- 12. Chu, C. and Kim, Y. (2011) "Determinants of Consumers Engagement in Electronic Word - of-Mouth(EWOM) in Social Networking Sites" International Journal of Advertising, 30(1),pp.47-75.